






Outcome	CSP Leads	Portfolio holder	Data owner	Key performance indicator	2012/13 Outturn / Baseline	2013/14 Profiled Targets				2013/14 Target	2013/14 Performance				Direction of travel	On Target?	Commentary	
						Q1 Target	Q2 Target	Q3 Target	Q4 Target		Performance Q1	Performance Q2	Performance Q3	Performance Q4				
MOPAC 7	Victor Olisa (Haringey MPS Borough Commander)	Cl Pat Brown (Operations) & Hazel Simmonds (Interim Head of Community Safety)	Karl Thomas (Police BIU) & Peter de Bourg (Business Intelligence Team, LBH)	Burglary offences (all)	3,149	699	734	799	760	2,992 (5% reduction)	646	630	792		↓	✓	There was a spike of burglary offences in Q3 recording 792 offences, up a quarter from Q2 (630). Despite this increase the number of burglaries this quarter remains within its profiled target of 799 and overall burglary remains on track to achieve its annual target of 2,992 (5% reduction). Year to date (Apr-Dec) burglary has fallen by 16% compared to a 7% fall in London and a 5% drop in its MSG however Haringey's burglary rate of 8.19 offences per thousand population is the 6th highest in its MSG above both the London (7.8) and MSG (7.56) rate year to date. Residential burglary, a subset of Burglary, increased by a third (32%) in Q3 compared to Q2, however year to date Residential burglary has reduced by over 18%	
				Robbery offences	1,049	303	260	213	222	997 (5% reduction)	272	224	217		↑	✓	Q3 robbery in Haringey missed its Q3 target, but only by 4 offences (AMBER) and remains on track to achieve its annual target. Haringey's Robbery rate of 2.8 per thousand population is the 6th highest in its MSG and continues to remain just above the MPS and MSG rates of 2.7 and 2.6 respectively. Cumulative performance shows Robbery has fallen by 15% (126 fewer offences) for Apr - Dec 2013 compared to the corresponding period in 2012. Robbery across London saw a slightly greater reduction of 18% however robbery in our MSG fell by 14%. Compared to Q2 there were 7 fewer offences in Q3.	
				Theft from motor vehicle offences	2,619	683	606	595	604	2,488 (5% reduction)	549	643	805		↓	✗	There were 643 TFMV offences in Q2 – 6% over its Q2 profiled target of 606. Q3 increased further recording 805 offences, 35% over the profiled Q3 target of 595 and the second consecutive quarterly increase. Apr-Dec 2014 year to date performance shows a 1.3% reduction and - at this stage - it is unlikely that TFMV will achieve its annual 5% reduction target of 2,488. Both London and our MSG saw greater reductions of 4% and 3% respectively. Haringey's rate of 7.9 per thousand population is the highest in its MSG. TFMV are more prevalent in the west of the borough and possible links over the border in Barnet. Focus is on long term hotspots in Muswell Hill Broadway, Alexandra and Fortis Green. Partnership prevention/awareness raising work planned. Leaflet to be produced by LBH Comms to assist the same.	
				Theft of motor vehicle offences	873	221	231	225	196	873 (maintain)	206	225	185		↑	✓	Haringey's TOMV offences remain within its profiled quarterly target and compared to Q2, Q3 has fallen by 18% (40 fewer offences). Haringey's TOMV rate of 2.4 per thousand population is the 3rd highest in its MSG, greater than both the MPS and MSG rates of 1.9. Cumulative performance shows TOMV offences has fallen by 7.5% (50 fewer offences) for Apr - Dec 2013 compared to the corresponding period in 2012. Both London and the MSG saw similar reductions of 8.7% and 8.2% respectively. TOMV remains on track to achieve its annual target.	
				Theft from a person offences	1,231	276	238	356	262	1,133 (8% reduction)	463	334	315		↑	✗	The Stone Roses concerts resulted in a surge in crime in Finsbury Park which contributed to 463 offences in Q1 - a 58% spike in offences compared to Q1 2012. Police have confirmed the spike was due to the concerts on June 7 and 8, with 98 allegations of mobile phone theft made alone. This represented over 40% of the annual Theft From Person target of 1,133 (8% reduction) meaning it is very unlikely to achieve this target. Following this spike, Theft from person offences fell significantly by 28% (129 fewer offences) to 334 in Q2 compared to Q1 however this is still significantly above the Q2 profiled target of 235 offences. There were 315 offences in Q3, a further reduction on Q2 and 11% below the Q3 profiled target of 356 offences. Apr-Dec year to date performance shows a 14% increase compared to a 8% and 7% reduction in London and our MSG respectively. Haringey's rate of 4.3 per thousand population is the 5th highest in its MSG, only slightly above the London rate of 4.1 but greater than our MSG rate of 3.4. Events Policy to assist prevention work for 2014, particularly concerning major concert events.	
				Criminal damage offences	1,940	539	514	468	420	1,940 (maintain)	448	448	473		↓	✓	There were 473 criminal damage offences in Q3 exceeding its profiled target for the first time - but only by 5 offences. Cumulative performance shows criminal damage fell by 10% (156 fewer offences) for Apr - Dec 2013 compared to the corresponding period in 2012. Both London and the MSG saw smaller reductions of 7% and 3% respectively and criminal damage remains on track to achieve its annual target. Haringey's criminal damage rate of 5.4 per thousand population is the 7th lowest in its MSG, greater than the MPS rate of 5.0 but below the MSG rate of 5.8.	
				Violence with injury offences	2,200	556	555	499	459	2,069 (6% reduction)	482	514	584		↓	✓	VWI in Haringey increased notably in Q3 to 584, an additional 70 offences more than Q2 and over 17% above its profiled Q3 target of 499. Despite this increase VWI has fallen by 8.7% (151 fewer offences) for Apr - Dec 2013 compared to the corresponding period in 2012 and remains on track to achieve its annual 6% reduction target. London saw a considerably smaller reduction of 2.6% and VWI increased by 1.6% in our MSG. Haringey's VWI rate of 6.2 per thousand population is the 6th highest in its MSG, above both the MPS and MSG rates of 5.3 and 5.8 respectively.	
Outcome 1: Rebuild and improve public confidence in policing and maintaining community safety	Cl Pat Brown (Operations) & Stephen McDonnell (Deputy Director, LBH)	Hazel Simmonds (Interim Head of Service, CST) & Cl Jane Easton,	Otis Williams (Senior Policy Officer)	Community confidence in dealing with crime and anti-social behaviour (percentage of residents who feel the council and police are dealing with crime and anti-social behaviour effectively)	54%	59%	59%	59%	59%	59%		58%	AWAITING UPDATE		↑	✓	Q2 performance has increased by 4% to 58% within 1% of its target changing from red to amber status (within 5% of its target). Good news and now up to 5%. Lots of joint targeted work in particular areas, hoping to see a leap of 3-4% over the next quarter. Linked to BWF work and the Duggan inquest – there is a team actively on the estate and using street a week process to speak to every resident.	
			MPS Karl Thomas (Police BIU)	Community confidence in policing	50%	55%	55%	55%	55%	(55%)	55%	59%	57%		↑	✓	Community confidence in policing has also risen by 4% to 59% in Q2 exceeding its target by 4% A local target of 60% has been set in agreement with police	
Outcome 2: Prevent and minimise gang-related activity and victimisation	Supt Stephen Clayman	Senior policy officer in CST (Gangs) / Integrated Gangs Manager - to be recruited	Angela Grzywacz (Senior Policy Officer)	Reduce re-offending by the Gang Exit Team						20% over 4 years	see comments	see comments	76.50%		↑	✓	This work is in transition and a baseline is under development. There is further work to be done on pulling together the matrix and improving data collection. The initial cohort under contract to NACRO was showing a reduction in re-offending rate of 76.5% at end Q2	
				Increase number of cases under the integrated gangs unit	New indicator	49	56	63	70	70	49	54	59		↑	✓	The Project has worked with 54 young people involved in gangs, and is on track to work with 70 young people by the end of the year. Local research has been commissioned to better understand the links between organised crime and street gangs. The cohort of individuals managed on the matrix and referral process is managed through a multi agency Gang Action Group who agree action on those identified as representing the greatest multi agency concern. The Integrated Gang Unit Manager is in post and is implementing the recommendations of the Ending Gangs and Serious Youth Violence peer review and the 2 new Gangs Workers are in post. The specialist support services in relation to sexual exploitation, Serious youth Violence and young victims are in place within the YOS services. Work is ongoing with the police and Trident to develop the Gang Matrix and the RAG rating for local gang nominals to better target and co-ordinate who the Unit will work with.	
				Proportion of the Gang Exit caseload who are engaged in education, employment or work experience	New indicator						60% over 4 years		see comments	53% (see comments)		↑	✓	53% of the cases are currently in training, education or employment against a target of 60% although it should be noted that work is being undertaken with the most problematic individuals with complex needs, many of whom are at an early stage of engagement. The greatest issue is those young people who have immigration status issues which excludes them from accessing services. If these individuals are taken out of the equation, the performance is raised to 60% and negotiation may be required around this target in future.
				Develop the partnership response to reducing reoffending through an integrated approach									see comments	see comments		↑	✓	The Offender Management Unit including the integrated gangs team has been significantly progressed following the DIP and Gangs activities now being embedded within the IOM. The Strategic Lead and the Operational Manager have physically co-located at the Wood Green Custody Centre. The cohort has been extended to encompass a broader range of offenders including gang affected individuals and female offenders. A recent IOM stocktake by the Policing College described Haringey's approach to IOM as 'innovative' in terms of the thinking behind the strategic IOM partnership being put in place, how the IOM cohort and wider strategic programme is being developed stating that the Haringey IOM model was impressive in terms of the level of co-location and support services across the multi agency delivery process. The co-location of partner agencies to deliver enhanced Integrated Offender Management and Gangs teams is considered best practice by the Home Office and MOPAC, and has been written into MOPAC Gangs and IOM guidance as a best practice case study, and will be the first of its kind in the MPS as it will allow the partner agencies, IOM and Gangs teams to work together within a single offender management programme.
Outcome 3: Break the cycle of domestic and	Dr Janelle de Gruchy (Director of Public Health)	Althea Cribb (DGBV Strategic Lead, CST)	Nia Services (IDVA) Standing together (MARAC)	% of closed IDVA cases (Nia target)	New indicator	75.0%	75.0%	75.0%	75.0%	75.0%	97%	100%	87%		↑	✓	Key IDVA service now up and running. Further capacity will be subject to evaluation	

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gender based violence (DGBV) by working in partnership to promote healthy and safe relationships			Police (repeat victimisation) Hearthstone (repeat victimisation)	DV: proportion of referrals to the MARAC which are repeat referrals	7%	2.0%	2.0%	2.0%	2.0%	2.0%	17.0%	13.5%	9%		↑	see comments	In Quarter 3, there continued to be a reduction in repeat referrals to MARAC to 9%, taking Haringey's in year figure to 12% against a target of 5%. The national and London averages are 24% and 21% respectively. There has been an increase in the referral rate to the MARAC following an additional focus on the MARAC that may have led practitioners to be more proactive in referring victims. However the number of repeat referrals remains the same. An audit is underway to look at the outcomes of the MARAC, to assess the impact the process has for victims and any areas for improvement.			
				DV: percentage of victim-survivors who do not withdraw from the criminal justice process (Nia target)	Not available	80.0%	80.0%	80.0%	80.0%	80.0%	75.0%	73.0%	82.0%		↑	see comments	Additional IDVA workers will now be working with a higher caseload and percentage outcomes will be more challenging to meet.			
				Uptake of accredited perpetrator programmes (FROM 2014/15)	New indicator											↑	see comments	Starts next financial year		
				Repeat victimisation (MPS)	New indicator						Not available	28%	28%	26%		↑	see comments	These data are now available from the MPS Centre. DGBV Lead to work with the police to progress this as part of Operation Dauntless. RAG status cannot be shown until a target is agreed.		
				Repeat cases (Hearthstone)	To be confirmed						Baseline to be set	17.5%	22.6%	21.9%		↑	see comments	This is not yet recorded for every case but will be going forward. Indicator title changed to Repeat cases and a baseline needs to be set from next year.		
Outcome 4: Reduce re-offending (including a focus on transition from youth to adult)	Andrew Blight, ACO Probation (adults) Marion Morris Drug and Alcohol Strategy Manager (DIP Lead) Supt Stephen Clayman (youths)	Gareth Llewellyn-Roberts (IOM Strategic Lead)	Gizel Hulusi (London Probation Trust)	Increase the Integrated Offender Management cohort from 70 to 310 cases (by 25 in year 1)	70	76	82	88	95	95	75	81	209		↑	↑	✓	The multi agency Offender Management Partnership has been significantly progressed with the physical co-location of the Offender Management Unit at Wood Green in January with the Integrated Offender Management, Criminal Justice Intervention Team and Integrated Gangs Team co-located within the Offender Management Unit. The risk and harm matrix to identify the IOM Cohort is in place and female offenders, gang affected young people and non statutory offenders are now included with the number of cases dealt with at the end of Quarter 3 at 209 significantly exceeding the end of year target of 95 and forecast to exceed the Year 2 target before year end.		
				Reduce re-offending for the IOM cohort by 40% over 4 years	New indicator						40% over 4 years		see comments	see comments					The re-offending data for the IOM cohort previously available through the London Probation Trust is no longer available on a borough basis. The borough specific reporting process is being developed and the data will be available for the end of Q4. The ID-IOM IT system will also be made available to borough's by the Home Office and will provide the re-offending data through standardised reports. London Probation Trust and the Met Police are also developing a single database to enable reporting of re-offending although the timetable for delivery is unknown. The internal reporting process is in development and port the year end statistics in the absence of the formal reporting mechanisms.	
				Reoffending rate (early estimate) for the DIP cohort	21%	20.0%	20.0%	20.0%	20.0%	20% (12 month period)	24.0%	22.0%				↑	↑	✓	This is a 4 year target and must be viewed as a trend with the overall direction of travel being positive. Performance is significantly better than the London and England rate of 26% and 27% respectively. Four year end target position is 10% and we are on track for this to be achieved. .	
				Reduce the number of females re-entering custody (IOM cohort)	New indicator						20% over 4 years		see comments	see comments					The IOM cohort now includes a small number of female offenders. The case management and referral process for women, who often have specific needs, is in development and the number of females in the cohort will be increased from April 2014 when the Holloway Prison link worker is in place. The cohort is currently too small to make monitoring valid and will be monitored and updated as the female IOM caseload increases.	
				Successful Drug Completions - Opiates	13.7%					9% - 11%		13.8%	11.5%			↑	↑	✓	Performance for opiate users stable and for non-opiate users has improved significantly. The target over the 4 year period is to be within top quartile ranges among statistically comparable boroughs whilst improving from baseline performance. Latest Q3 performance shows opiates remain with the top quartile however non-opiates are just outside the top quartile and hence have been coloured amber. (Note if the top quartile range changes over this four year period then the target would be adjusted to reflect this but would still be within the top quartile range).	
				Successful Drug Completions - Non Opiates	39.8%					46% - 56%		48.6%	45.2%			↑	↑	✓	Following a re-tender, new service provision will be in place by January 2014 and will be more integrated and recovery focused. Q3 data is not currently available but will be released shortly	
Outcome 5: Prevent and reduce acquisitive crime and anti-social behaviour (to include residential burglary, personal robbery, vehicle crime and theft)	Cl Pat Brown (Operations) & Stephen McDonnell (Dep Director, LBH)	Otis Williams, Senior Policy Officer	Karl Thomas (Police BIU) & Peter de Bourg (Business Intelligence Team, LBH)	Incidents of anti-social behaviour - number of ASB-related CAD calls	12,392	3,358	3,362	2,565	2,293	11,772 (5% reduction)	3,091	3,756	2501		↑	↑	✓	Q2 saw a slight increase of 7% (3,685 incidents) against profiled Q2 target of 3,442. There were 2,501 incidents in Q3, 5% fewer than the Q3 target of 2,626. Cumulative performance for Apr-Dec 2013 shows a 7% reduction (9,229 incidents or 656 fewer compared to last year). This indicator is now GREEN and on-track to achieve its target of 11,852 (5% reduction) The summer ASB initiative contributed to this as did the Autumn Nights campaign which saw Haringey record the largest reductions in the north-east London area.		
				ASB repeat calls to police (10 or more calls within a 24 week period)	12 (out of 584)	11	11	11	11	11 (7% reduction)	10	12	16		↓	see comments	New ASB Pod launched June 24 as part of the police's new case management approach the ASB related emergency calls. Includes 4 dedicated officers identifying possible repeat victim cases. This has led to an increase in the number of ASB calls considered. There are a number long term callers - mostly with mental health issues - who are proving difficult to deal with. Also two of the calls (a TFL and a local authority call) could probably not have been included in the count as they are generated from the same number and each event was random and not a repeat.			
				ASB victims and witnesses supported by Victim Support	New indicator	-	5	15	15	Originally 60 project now to commence Q3 = revised target of 35		see comments	30			↑	↑	✓	ASB Project Support Worker recruited and commenced role at the end of Q2 (30.09.13) and has undergone Core Victim Support training, training in ASB, Safeguarding, Mental Health Awareness and Disability Awareness training. The existing trained volunteers from Victim Supports core service now support the project and a further 6 volunteers have been recruited to assist with the project. Of the 30 cases referred to Haringey this quarter 47% were actively supported by volunteers following a needs assessment completed by the project worker. A further 14 cases have been referred during Q4 to date (full data available at the end of March). 43% of the cases were supported by volunteers following the project worker's needs assessment.	
				Community confidence in dealing with ASB (Victim Support satisfaction survey)	New indicator	-	-	-	-	Baseline to be set in current year (Q3 & Q4) then 2% target increase from year 2		see comments								Of the cases referred to Haringey in Q3 those who have accessed ongoing support were not closed during the quarter so Victim Support satisfaction surveys have not been completed. Data available in Q4 will set a baseline for year 2. The ASB Team have added satisfaction questions focussed on Victim Support intervention to their existing customer satisfaction survey and results will be available at Q4. Data for Q4 has not yet been compiled but will be returned in the Q4 monitoring to MOPAC (due 4th April). Limited data is expected from the ASB team due to length of time for case closures.
				ASB: number of successful outcomes at court supported by victims coming forward	New indicator	-	-	-	-	Baseline to be set in current year		see comments								Of the cases referred to Haringey none proceeded to court during Q3. The Haringey ASB Action Team survey captures the support offered by Victim Support and we plan to report on this at Q4. None of the cases referred so far have required support at court. As the project is now in place, this allows for victims to be referred at an earlier stage leading to informal action as a case resolution. The support encourages victims to stay engaged with the relevant ASB case work actions and the project worker continues to work closely with the ASB Action Team to support their work (57% of the referrals from Q3 came from the ASBAT. 50% of the referrals to date in Q4).
				Proportion of ASB Partnership Action Group cases that are successfully resolved	55% (18/33)	60%	60%	60%	60%	60%	60%	80.0%	94.5%	22.0%		↓	see comments	Q3 target missed due to influx of new cases following push made through partnership in the same quarter. Of 14 referred in 2013/14, 11 came in q3. <b>Note: Year end achievement of 61% of case resolved, thereby exceeding annual target of 60%.</b>		

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Outcome 6: Deliver the Prevent Strategy	Spencer Aldensmith (LFB Commander)	Leon Joseph, PVE Lead	Performance will be monitored through the delivery plan and quarterly via the Home Office. Milestones will be agreed for all additional HO funded projects	Performance will be monitored through the delivery plan and quarterly via the Home Office. Milestones will be agreed for all additional HO funded projects	-	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable		On track			↑	✓	All 3 projects have now commenced; Web Guardians has been delivered to 27 women at its first session, a further 5 sessions will be delivered to this cohort. The 2 Muslim Outreach Workers have been appointed and have begun to engage with the community and the Haringey Muslim Forum, the Safer Mosques & Madrassahs project was delivered to 21 people from 6 local organisations, 14 of which received accredited Teaching in British Madrassahs qualification (a further course was also delivered on safe and effective supplementary education within a mosque context). Training has been delivered in September YOS; Families First Team; Training delivered in October; CYPs First Response, Libraries Single Frontline Enforcement; Training delivered in November; Homes for Haringey, Fire brigade; Training to be delivered in January/February/March: ASBAT Team, Homes for Haringey; Haringey Secondary Schools; School Nurses and Health Visitors; Trading Standards. Channel Panel Review complete and the Community Safety Strategic Manager was installed as the Chair.
Youth offending	YOT		Steve Milne (YOS Analyst)	First time entrants to the Youth Justice System Rates per 100,000 of 10-17 year olds. Rolling year data (Actual numbers in brackets)	690 (164) (Jan12-Dec12)					690 (164)	601 (143) (Apr12-Mar13)	536 (127) (Jul12-Jun13)	505 (120) (Oct12-Sep13)		↑	✓	The number of first time entrants has continued to decrease, the latest rate being 505 per 100,00 10-17 year olds (120 individuals), a reduction from 536 previously. This is much lower than the family average. Less young people are entering the youth justice system. This is due to the success of the Triage service which diverts low-tariff offenders. There has also been a reduction in the number offences committed
				Use of custody for young offenders Rate per 1,000 of 10-17 year olds. Population = 23,370 (Actual numbers in brackets)	1.94 (46) (Apr12-Mar13)					2.57 (50)	2.11 (50) (Jul12-Jun13)	2.06 (49) (Oct12-Sep13)	1.9 (45) (Jan13-Dec13)		↑	✓	The numbers of custodies have also continued to fall, the latest rate of 1.9 per 1,000 10-17 year olds (45 individuals) is a reduction on the previous rate of 2.06 (49 individuals). However Haringey has reduced at a far less rate than other London Boroughs. Despite a reduction of offences the gravity of seriousness of offences is higher than previous years. Custody panels meet regularly to discuss those at risk of custody.
				Youth reoffending rate (YOS clients)	47.1% (Apr10-Mar11)					41.0%	48.2% (Jul10-Jul11)	49.2% (Oct10-Sep11)	48.6% (Jan11-Dec11)	47.2% (Apr11-Mar12)		↑	✗
	Mike Landy (BEH Mental Health Trust)		Mark Landy, MHT	Forensic mental health assessments in Haringey police stations						448	109	115	AWAITING UPDATE		↑	see comments	Haringey has been announced as a London pilot for police and court liaison for all age groups and to include gangs and clients with a range of vulnerabilities
				Serious youth violence offences	181	47	49	35	40	172 (5% reduction)	54	60	52		↑	✗	SYV increased by 6 (11.1%) to 60 offences in Q2 over Q1, exceeding its Q2 target of 49 by 23%. Q3 saw fewer offences compared to Q2 (52) but it was still 47% above its Q3 profiled target of 35. SYV is set to miss its annual target of 172 (5% reduction). Cumulative performance shows SYV has increased by 22% (30 offences) to 166 in Apr - Dec 2013 compared to the same period last year. This indicator monitors all serious violence committed by youths in Haringey regardless of whether the offender lives in the borough or not. Profiling all youths (aged 10-19 years) accused of violence in Haringey for the period Apr-Dec 2013 shows almost two-thirds (72%) were recorded as living in Haringey (60 accused out of a total of 83); similar to the corresponding period last year. Youths from Enfield and Hackney ranked 2nd and 3rd highest however the numbers are small with 7 and 6 youth accused respectively, collectively accounting for only 16% of the total. None of the other 7 boroughs recorded contributed more than one youth accused.

	Missing profiled target by more than 10%
	Equivalent to or better than profiled target
	Within 10% of profiled target
	Improvement on previous quarter
	Worse performance compared to previous quarter